



# Volunteering infrastructure in Italy:

Framework law on volunteering and the system of Volunteering Support Centres (CSV) in Italy



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# Who am I? Who are you?



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## Aims

- To present different dimensions of volunteering infrastructure
- To present the roles performed by volunteering infrastructure
- To present projects that aim at enhancing volunteering infrastructure
- To discuss experiences on promoting the creation of an enabling volunteering infrastructure
- To present best practices and lessons learnt in this field



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# Today

- Third sector
- Framework law 266/91
- Special fund for volunteering
- Voluntary Support Centers



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## Third sector

- Not distributing profit
- Private nature
- Formal statue
- Self governance
- Voluntary work
- democratic



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## The framework law 266/91

- Art. 1
- ... recognizes the social value and function of volunteering as an expression of **participation**, **solidarity** and **pluralism**, promotes the **development** protecting its **autonomy** and encourages the contribution for the achieving of **social**, **civil** and **cultural** aims



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# The framework law 266/91

## Six criteria to define a voluntary organization

- Composition
- Juridical form
- Structure/functioning
- Free - costless
- Solidarity
- obligations



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# The framework law 266/91

## Benefits

- Stamp and registry taxes
- Donations and legacies
- Marginal incomes



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# The framework law 266/91

## The special fund for volunteering

- Foundation with banking origin: contribution of 1/15 of the incomes goes in a regional fund
- Establishment of Voluntary Services Centers
- The fund is managed by a Management Committee



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## The framework law 266/91

### The managing committee

- Region: 1 member
- Largest Voluntary Organizations: 4 members
- Ministry of Welfare: 1 member
- Saving banks and Foundation: 7 members
- Association among Italian Saving Banks (ACRI): 1 member
- Local authorities of the Region: 1 member

**15 members**



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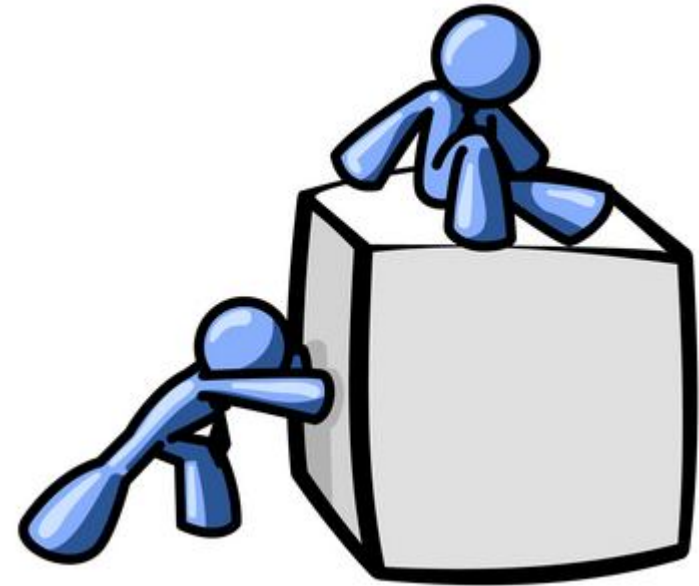
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# Voluntary Services Centers

**Support  
&  
qualify**



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## Voluntary Support Centers: task

- Stimulate the growth of solidarity, **promote** new voluntary initiatives
- **Consuelling**, planning
- **Training**
- **Communication**, information, data



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## Voluntary Support Centers: numbers

- 77 CSV in Italy (69 provincial, 8 regional)
- 95% of membership is made of 9.000 Voluntary organizations (20,7% of VO in Italy)
- 415 point of presence (offices, delegations, windows)



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## Voluntary Support Centers: more numbers

- 1099 employees with open work contract = 702 full time jobs
- 2478 workers project specific = 3 full time jobs
- 63% women
- Average age: 37
- 75% jobs - services
- 25% managing - administrative



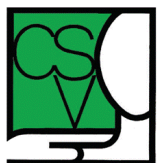
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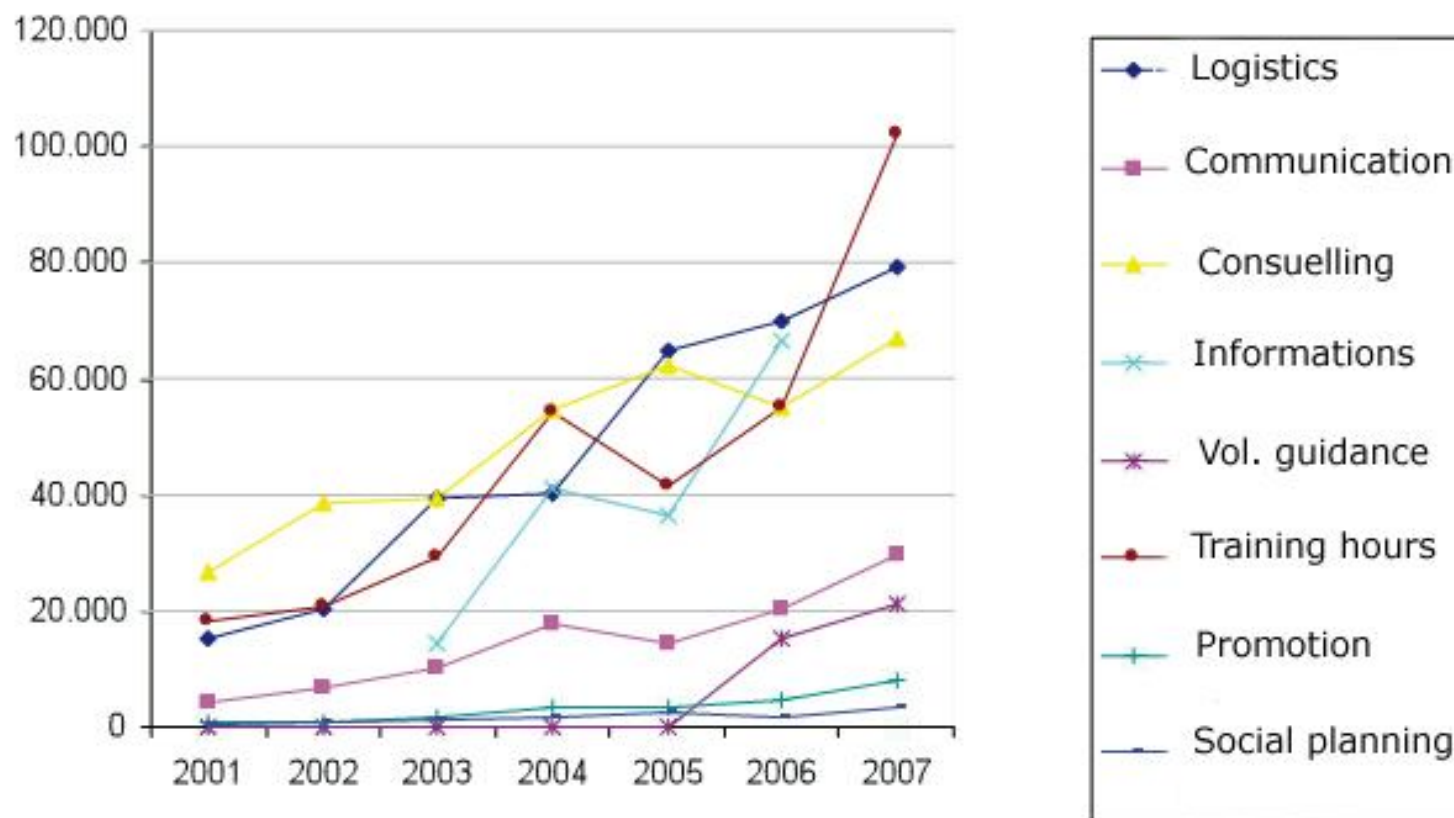


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## Voluntary Support Centers: more numbers



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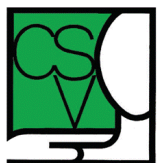
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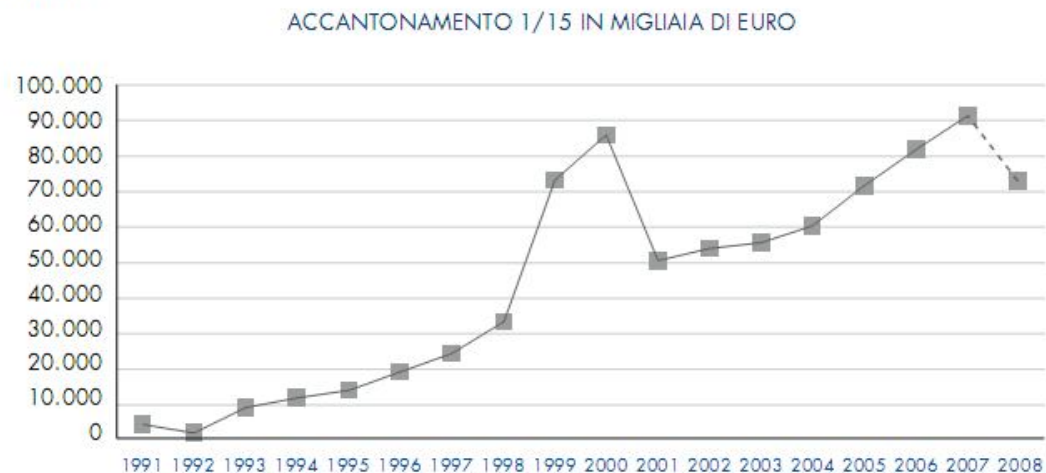




# Voluntary Support Centers: funding

ANNO	Accantonamento 1/15
1991	3.720
1992	1.283
1993	8.623
1994	11.349
1995	13.670
1996	18.806
1997	23.753
1998	33.037
1999	73.252
2000	86.238
2001	50.458
2002	53.947
2003	55.555
2004	60.441
2005	71.729
2006	82.183
2007	91.915
<b>Totale</b>	<b>739.959</b>

Grafico 4.1



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## Lessons learned

The infrastructure is working  
Widespread and in-depth  
Net  
Changing - adapting



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## Lessons learned- 2

Funding -1/15 -crisis

Tasks - too old?

Project funding



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## Recomandations for a law

Autonomy

Funding

Role - representation

Accountability

Protection and support



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## It's your (our) turn

Do participants have have similar experiences?

Is this good practice transferable to the contexts of the participants work? If yes, how? If no, why not?

Does the government have a role to play in building a volunteering infrastructure? What methods and tools can we use to lobby governments for more support?

What are the experiences with funding for the Volunteering Infrastructure of local support centres in Italy? What kind of mechanisms are used? What roles do the local bodies perform?

What role for different stakeholders and what mechanisms of governance, programming and control do you envisage for Voluntary Support Centres?



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Thank you

Merci

Obrigado

Спасибо

ありがとう

Danke

Dziękuję

Köszönöm

Dank je / u

TackKitos

Takk

Ευχαριστώ

Děkuji!

Hvala

Tänaan teid.

Ačiū

Mulțumesc



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